



# Information

## IT Technical Support

The College has successfully implemented and developed a Virtual Learning Environment which is used College wide. This enables staff and students to access and upload learning materials from home as well as work in groups etc.

The College network now consists of more than 650 desktop and notebook computers which have access to a high speed internet connection to the JANET network. All computers have a wide range of software packages installed including Microsoft Office suite, anti-virus software and subject specific software.

Other IT facilities available include a digital media editing suite, language lab, specialist Adobe CS5 suite and music software packages, interactive whiteboards, wireless LAN and high quality colour laser printing.

All of these major investments by the College are kept functional by the work of the Computer Services Department, which consists of a number of highly trained technical support people.

The Computer Services Team provides front line support to all staff and students of the College. Some responsibilities of the team include:-

- Hardware maintenance
- Software application installation/maintenance & development
- Managing user accounts on all IT Systems
- Electrical Testing
- Asset Management
- Ordering of IT equipment & consumables
- Printer Management Software
- Setting up portable equipment
- Management Information System support & maintenance

We are looking for a friendly, lively and committed person who is customer focused and will bring their own interests and skills, particularly in the areas mentioned above, in return for further on-the-job training.

*The College is committed to safeguarding and promoting the welfare of children and young people and expects all staff to share this commitment*