



Your commitment to Priestley

Working together

- We expect parents / carers to respect the ethos, values and vision of Priestley College.
 - We expect parents / carers to treat all members of the college community with respect – setting a good example in both behaviour and speech.
 - We expect parents / carers to support the College's expectations and commitment to outstanding attendance, punctuality and meeting deadlines.
 - We ask parents / carers to attend, whenever possible, Parents' Evenings or individual progress reviews and to check their child's Performance Monitoring reports.
 - We encourage parents / carers to use the Parent Handbook and look out for regular updates via letters, eshots and social media.
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Keep us informed

- We ask that all parents / carers maintain a professional and courteous tone in all communications. A call or face-to-face meeting is often best to resolve issues, rather than email.
- We encourage parents / carers to address any concerns with the appropriate member of staff at the earliest opportunity to avoid escalation.
- We ask parents / carers to inform the College if they have any concerns regarding their son's / daughter's progress or welfare.
- We need parents / carers to inform the College of any changes in address, telephone number or personal circumstances.
- We do not expect staff to check emails during non-working days, evenings or holiday periods. Please consider college open hours before making non-urgent communications.
- We ask parents / carers to raise urgent safeguarding matters via email to letusknow@priestley.ac.uk



PARENT CHARTER



Attendance

- We expect parents / carers to avoid booking holidays during term time.
 - We ask that doctor/dentist appointments are made for outside of timetabled sessions, wherever possible.
 - We expect parents/carers to contact us by phone or email, by the start of the college day, if their child is unable to attend.
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Encouraging independence

- We ask that parents / carers encourage their child to be their own advocate, approaching staff directly with any questions or concerns.
- We ask that parents / carers support us in encouraging their son/daughter to follow the green travel agenda wherever possible by using public transport, cycling or walking to College.